



Warranty Claim Form / 中际产品客诉单

Customer Details / 客户信息

Customer Name 公司名称	<input type="text"/>	Contact 联系人	<input type="text"/>
Address 地址	<input type="text"/>	Email 邮编	<input type="text"/>
Postcode 邮编	<input type="text"/>	Phone 电话号码	<input type="text"/>

Claim Details / 客诉详情

Part Number 产品型号	<input type="text"/>	Description 产品名称	<input type="text"/>
Invoice Number 发票号码	<input type="text"/>	Purchase Date 购买日期	<input type="text"/>
Date Fitted 装机日期	<input type="text"/>	Date Failed 故障日期	<input type="text"/>
Customer Return Ref 客户退货编号	<input type="text"/>	WBS Serial No. 中际序列号	<input type="text"/>

Vehicle Details 车辆信息

Make/Model 品牌/车型	<input type="text"/>	Year 年份	<input type="text"/>
Date Fitted 装车日期	<input type="text"/>	Date Failed 故障日期	<input type="text"/>
Mileage Covered 覆盖里程(公里数)	<input type="text"/>	Vehicle Reg. 车辆注册信息	<input type="text"/>

**Description Of Fault
产品故障问题描述**

Attention: WBS Automotive provides warranty for its products of 12 months from the date of dispatch. This warranty does not extend to any incidental, special or consequential damage caused. Claims for damage resulting from improper use of our products will not be accepted. The warranty will be made invalid if the goods have not been assembled or stored in the correct way. The Warranty cannot be applied to usual wear and tear, to the consequences of wear, nor to damage caused by chemical influences (use of improper or low quality fluids), nor to any intervention by a third party. WBS Automotive will not support any warranty claim caused by misuse, abuse, negligence, improper application, or failure to adhere to our guidelines on fitment which we have supplied. WBS Automotive must be notified within 14 days of discovery of the problem if warranty is to be claimed. WBS Automotive will investigate the complaint within 7 days from the date of receiving complete notification. Warranty is limited to the replacement of the parts/devices bought, or credit for these parts/devices only. Rejected warranty parts will only be returned to you if requested and at your cost. The goods must be returned to us well packaged to avoid damage or loss in transit. WBS Automotive cannot be held liable for goods lost or damaged in transit. All goods returned to us under warranty must be accompanied by a warranty form completed in full.

请注意：中际汽配为我公司产品提供自发货之日起12个月的保修。本保修不包括任何附带的、特殊的或相应的损害赔偿。由于不当使用我们的产品而导致的结果将不被接受。如果货物没有以正确的方式组装、安装或储存，保修将无效。保修不适用于正常机械磨损，或者化学液体影响造成的损害（使用不当或低质量的液体），或者涉及任何第三方的任何干预。中际汽配不支持任何因误用、滥用、疏忽、不当应用或未能遵守我们提供的保修指南而引起的保修索赔。如果您要索赔保修，请务必在发现问题的14天内告知中际汽配。自收到完整索赔通知之日起，中际汽配将在7天内对投诉进行调查。保修仅限于更换您购买的部件/设备，或仅为这些部件/设备提供赔款。拒绝的保修部分将会在您要求后退还给您，且您需支付相应运费。退货要退回给我们中际汽配公司的，请务必包装良好，以避免运输途中的损坏或损失。中际汽配不能对运输途中丢失或损坏的货物承担责任。所有在保修期内退还给我们的货物必须附有本保修单，并请填写完整。谢谢！